

# Quantum Solutions— Human Service Provider Software that works for you

The benefits of automation in the human service provider industry are well known. Subjected to mountains of regulations with funding dependent on remembering and attending to every last detail, agencies can realize impressive improvements in productivity, performance and financial standing by channeling the power of information technology. Yet adapting to entirely new operating procedures in an electronic environment can be a daunting undertaking. That's why at Quantum, we adapt our software to your working environment.

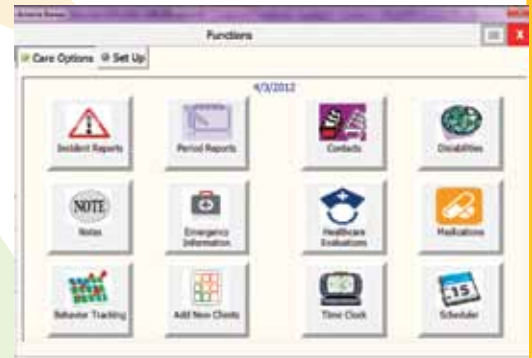
## Customized Solutions

Quantum doesn't just sell software to the human service provider industry; we provide customized solutions to the individual agencies that we serve. We offer software that will optimize every facet of your organization, including case management, human resources, payroll, and even fundraising.

- Software born in the working environments of human service provider agencies.
- Customizable solutions to accommodate your work flows and documentation.
- Reap the benefits of automation while minimizing down time and growing pains.



*We develop human services software so you have time for what really matters*



*The visually-based control board makes it easy for anyone to use*



*Customized to your agency*

Your work is constantly evolving due to new, and often more stringent, regulatory requirements that demand compliance. Quantum is committed to evolving along with you. Simply notify one of our representatives when you need to conform to a new requirement, and we will update your system at no additional cost – guaranteed.

We will be with you every step of the way. Several levels of technical support are available.

- 24-hour telephone access to one of our skilled technicians.
- Access to free tutorials and webinars.
- Learn how agencies similar to yours have capitalized on the power of our systems.

Quantum's goal is to treat you with the same care, understanding and commitment that you treat your clients. Contact the Sales office today (217-632-3066 ext. 140) and let Quantum integrate the power of automation into your expertly run agency.

**Call 217-632-3066, ext. 140**

*"It is so easy to work with the Quantum Solution's staff. They are open to hearing exactly what we need and then they respond with a new software solution quickly. They are fabulous!"*

*– Brooke Kriegel, Associate Director of Planning and Training of Discovery Living, Cedar Rapids, Iowa*



human services information management

13639 State Highway 97, Petersburg, IL 62675  
Mailing address: P. O. Box 500, Petersburg, IL 62675-0500  
217.632.3066 • info@qscorpio.com • quantumsolutionscorp.com



## Q1 Care Plan

Quantum Q1 Care Plan puts a friendly face on our formidable human service provider software, a face that will quickly become familiar to everyone in your organization.

### **A simple way to wield a powerful tool**

Q1 Care Plan is technically an interface to a powerful database of information, but the familiar faces will all be there. When your staff log-on to the system, they'll be greeted with a control panel that features pictures of all of their clients. Clicking on a picture will take them to that individual's information, presented in the form of buttons that correspond to all of his or her needs. As each task is marked complete, the button turns from red to green. At a glance, the service provider will have a clear view of what still needs to be completed so that nothing will fall through the cracks, a critical feature when minor oversights can result in delayed or rejected funding.

In addition to the routine task requirements, Q1 Care Page provides instant access to vital information on each client. In situations that require emergency medical treatment, your staff will be able to provide medical staff with such information as the patient's medications, allergies, medical consents, primary care physician and emergency contacts.

Learning how to navigate the Q1 Care Page is easy - even staff members with limited computer skills will be up and running in no time. The visually-based control board is intuitive and puts everything at their finger tips. It can also be customized according to a specific user's preferred language, along with other preferences.

## **Contain costs, eliminate errors and manage more productively**

Q1 Care Plan isn't just for direct care personnel. Various levels of permissions and functionality make it an essential tool for case managers, service coordinators, program directors and executive directors. Supervisory staff will be able to allocate staff assignments according to budget allotments for each client to reduce un-reimbursable service hours. Reporting functions will help pinpoint problematic issues at the source so that corrective measures can be quickly applied. You'll have a clearer picture of how your agency is performing, along with reliable data to help you make managerial decisions.

## **Customized to mirror your work processes**

Q1 Care Page, as with all of Quantum's products, was designed with your agency in mind. You won't have to change the way you operate - we'll customize the software to accommodate your established procedures, preferences and requirements. Your staff members will carry out their duties in a manner similar to before, only more productively. We take the burden of remembering requirements and laborious reporting off of their shoulders so that they may focus on what's truly important - providing the highest quality care to your clients.

## **Contact Us**

Call Dana Ingle at Quantum Solutions Corporation today for a conversation to see if this would be a good fit for your agency. In addition, we offer an enterprise solution that is modular-based. Contact us now to find out how we can completely automate your agency.

**Call 217-632-3066, ext. 140**



human services information management

13639 State Highway 97, Petersburg, IL 62675

Mailing address: P. O. Box 500, Petersburg, IL 62675-0500

217.632.3066 • [info@qscorp.com](mailto:info@qscorp.com) • [quantumsolutionscorp.com](http://quantumsolutionscorp.com)

# Componentry

Quantum Solutions provide comprehensive agency-wide solutions to meet all of the needs of human service provider agencies. Our Agency Management system, called AIM, is designed to be customizable to each agency's working environment and to the rapidly changing industry. Its easy-to-use functionality makes it practical for everyone in an agency, regardless of their computer skills. AIM is helping agencies operate more cost-efficiently and effectively as they carry out their mission to provide first-rate service to their clients.

## Added functionality:

**Q Connect** is an interface that allows quick access to the AIM software through a visually-based control panel. The interface is designed to be accessible to all levels of agency staff that can maximize AIM's many time- and cost-saving benefits.

**IQ Reporting** brings your reports to life with interactive features that allow you to access source documents directly from any generated report. A single click allows users to immediately review or revise documents, without the need to move to another platform or application.



*We develop human services software so you have time for what really matters*

## Featured Modules:

### Fee-for-Service Billing

Maintain complete accountability of the service delivery process. AIM was developed in conjunction with working agencies and national consultants to arrive at the optimal solutions for fee-for-service billing operations.

### Time and Attendance

One direct service note provides rate tracking, activity tracking, client and staff payroll, and third party billing.

### Assessment Editors

AIM's editors can provide virtualization of any agency assessment, while maintaining total accountability by linking to client goals and objectives.

### Intake Management

Track billable intake activities, waiting lists and service histories.

### Funding Allocations

Track and analyze direct service notes against Medicaid authorizations in real time.

### Employment Tracking

Manage community employees. Track hours, pay rate and job description. Allows ad-hoc reporting of clients by employer.

### Medical Information

Medications, therapies, adaptive equipment tracking, Medicare Part D tracking, medication error tracking, healthcare evaluations/scheduling/follow-up, board certified psychiatric evaluations, routine medical checks, hospitalization/illness tracking, vaccination/immunization tracking, emergency medical information, and much more.

### **Incident Reporting**

Complete integration of injury, seizure and abuse/neglect reports.

### **Client Benefits**

Track complete client benefits. Create new benefit management modules.

### **Client Notes**

Free-form client notes with built-in spell-check and email integration.

### **Demographics**

Complete data dictionary, single architecture solution, extensive and configurable data collection, Motivators/pictures/narrative data/custom views, client login for access to personal information including guardianship, consent logs, and much more.

### **Fundraising**

Manage donor and volunteer programs, distribution and mailing lists, and all of your critical development efforts.

### **Behavior Tracking**

Custom form development, tabulation, and customizable graphics to optimize your behavior tracking efforts. Trend analysis based on frequency and severity of incidents. Complete behavior support plan management.

### **Client Scheduling**

Easily manage client schedules and manage activities. Schedule facilities, activities, and carry calendar notes.

### **Service/Treatment Plans**

Comprehensive and flexible assessment management of goals, objectives and progress note catalogs. Complete support for fee-for-service billing, including automated monthly summaries, service outcome tracking, and committee case management.

### **Clinical Tracking**

Complete assessment tracking, DSM axis evaluations, diagnosis tracking, behavior management plans, and much more.

### **Facility Maintenance**

Track scheduled maintenance/building programs. Integrates to event management and residential facility management. All required reporting is supported, including safety checks, drill logs, disaster preparedness reports, facility inspections, and more.

### **Event Management**

Integrate to Microsoft Office time management, automated email notification of events, event queries by action type, supervisor, clinician, client, etc., automatic compiling and transmittal of custom reports, automatic "triggers" create notification of user defined events.

### **Fleet Management**

Asset management, maintenance calendar integrated to event management, trip logs, and inspection logs.

### **Document Management**

Full support for documents of any format (pdf, doc, xls, tif, jpg, etc.) Track and catalog client documents.

### **Human Resources**

Customizable client "views" orientation, includes job application tracking, CEU compliance, customizable roles, and personnel position indicators.

### **Workgroup Administration**

Customizable job checklists by shift with specialized work group login.



human services information management

13639 State Highway 97, Petersburg, IL 62675

Mailing address: P. O. Box 500, Petersburg, IL 62675-0500

217.632.3066 • info@qscorpio.com • quantumsolutionscorp.com



# IQ Reporting

With IQ “Interactive Query” Reporting, your reports come alive with interactive capabilities that allow you to instantly access the source documents associated with any piece of data that shows up.

## IQ “Interactive Query” Reporting Brings Reports to Life

Generating reports is a valuable tool for reviewing your agency’s performance. The problem with the snapshot generated by most software reporting features is that the information is static and can’t be immediately acted upon. With IQ “Interactive Query” Reporting, your reports come alive with interactive capabilities that allow you to instantly access the source documents associated with any piece of data that shows up.

- Easy-to-use, rapid report builder.
- Data presented in a tabular format according to customized queries.
- Right-click on any row to be taken to the source document
- Instantly view document, make edits, authorize approvals or request revisions.


As with all Quantum products, IQ Reporting is adaptable to your work flows. As an added enhancement, we’ll provide you with a catalogue of reports that were designed based on our experience working with agencies such as your own. When



*We develop human services software so you have time for what really matters*



*Access source documents with ease*



Client Name	Staff	Date	Start	End	Activity
Bob Marlicon	Paul Ingle	02/20/2012	11:25 AM	11:26 AM	Progress Note
Bob Marlicon	Paul Ingle	02/20/2012	6:51 PM	07:00 PM	Progress Note
Bob Marlicon	Paul Ingle	02/20/2012	6:54 PM		Progress Note
Bob Marlicon	Paul Ingle	02/20/2012	8:56 PM		Progress Note
Bob Marlicon	Paul Ingle	02/05/2012	10:00 AM	11:00 AM	Group Therapy
Bob Marlicon	Paul Ingle	02/05/2012	3:00 PM	3:59 PM	Group Therapy
Bob Marlicon	Paul Ingle	02/06/2012	3:00 PM	3:59 PM	Group Therapy
Bob Marlicon	Paul Ingle	02/13/2012	9:00 AM	9:59 AM	Group Therapy
Bob Marlicon	Paul Ingle	02/14/2012	9:00 AM	11:00 AM	Group Therapy
Bob Marlicon	Paul Ingle	02/14/2012	1:00 PM	2:00 PM	Group Therapy

*Significant timesaving benefits. No need to switch over to a different platform or software for more efficient completion of repetitive tasks.*

you find a report that is suitable to your needs, simply copy the accompanying predesigned format and import it into your system by pasting it into the administrator's clipboard feature. It's a fast and simple way to experiment with new reports, and maximize the value of your data. (Coming soon: access to easily downloadable, shared reports written by Quantum's agency clients.)

IQ Reporting is a powerful management tool, but everyone in your agency can take advantage of its benefits.

- Various levels of permissions and security protect sensitive information.
- "Read only" document protection to prevent unauthorized editing.

With IQ Reporting, the intelligence is built in. You'll be able to review and access your data in a convenient and comprehensive manner that other report builders simply can't match.

### Contact Us

Contact our sales office today for a conversation to see if this would be a good fit for your agency. Find out how we can completely automate your agency or sell it by modules. Our number is 217-632-3066 Ext. 140.

**Call 217-632-3066, ext. 140**



human services information management

13639 State Highway 97, Petersburg, IL 62675  
Mailing address: P. O. Box 500, Petersburg, IL 62675-0500  
217.632.3066 • info@qscorp.com • quantumsolutionscorp.com

*"This has been a very handy tool for reviewing and approving our Event/Progress notes."*

*– Carol Christopher, Director of Information Technology, Tangram, Indianapolis, IN*



*Review and access your data in a convenient and comprehensive manner*



# Q Connect

Q Connect puts a friendly face on our formidable human service provider software, a face that will quickly become familiar to everyone in your organization.

## A simple way to wield a powerful tool

Q Connect is technically an interface to a powerful database of information, but the familiar faces will all be there. When your staff log-on to the system, they'll be greeted with a control panel that features pictures of all of their clients. Click on a picture to access all of that client's information and associated tasks.

- task buttons change colors when tasks are completed, nothing will fall through the cracks
- vital medical information instantly available in case of emergency
- eliminate oversights that can delay funding

## Contain costs, eliminate errors and manage more productively

Q Connect isn't just for direct care personnel. Various levels of permissions and functionality make it an essential tool for case managers, service coordinators, program directors and executive directors.



*We develop human services software so you have time for what really matters*



*Powerful data management, right at your fingertips.*



*The visually-based control board makes it easy for anyone to navigate, even those with limited computer skills.*

- reduce un-reimbursable service hours by allocating assignments according to budget allotments
- quickly identify problem areas and take corrective measures
- make confident managerial decisions based on clear and comprehensive information

## Customized to mirror your work processes

Q Connect, as with all of Quantum's products, was designed with your agency in mind. You won't have to change the way you operate - we'll customize the software to accommodate your established procedures, preferences and requirements.

- carry out duties in a familiar manner
- increase productivity by automatizing laborious reporting requirements
- put your focus where it matters most – providing high-quality care to your clients

## Contact Us

Call Dana Ingle at Quantum Solutions Corporation today for a conversation to see if this would be a good fit for your agency. In addition, we offer an enterprise solution that is modular-based. Contact us now to find out how we can completely automate your agency.

**Call 217-632-3066, ext. 140**



human services information management

13639 State Highway 97, Petersburg, IL 62675  
 Mailing address: P. O. Box 500, Petersburg, IL 62675-0500  
 217.632.3066 • info@qscorpio.com • quantumsolutionscorp.com



*Color coded, green means all done for that patient.*

*“My staff took this like duck to water. They figured out how to use the software using **Q-Connect** without even using the training manual. Because it is so visual, my staff knows just where to go to get their job done. This has been huge to our agency!”*

*– **Brooke Kriegel**, Associate Director of Planning and Training of Discovery Living, Cedar Rapids, Iowa*